



Technical Assistant (Desktop Support) Position Available

The WSU Institute for Shock Physics (ISP) is seeking a highly motivated and capable Technical Assistant to serve as a systems administrator to help maintain the Institute's information and computing services. The position offers part-time hours during the semester and full-time hours in the summer.



Duties:

- Troubleshooting on office and laboratory computers (Windows 7 and 10)
- Implementing system software and hardware upgrades
- Ensuring consistent distribution of patches, antivirus, and back-ups
- Maintaining a computer inventory database
- Preparing new computers
- Administering licenses on a network license server for scientific software.

Qualifications: Candidate must have experience working on a Windows platform and in troubleshooting hardware and software issues, be reliable, follow directions accurately, and work with minimal supervision. Experience with Linux preferred, but not required. Preference will be given to individuals with a background in Computer Science or Information Systems Management. Preference will be given to students who are available for at least three semesters.

To apply, please email the following materials to Sheila Heyns via ispjobs@wsu.edu: cover letter addressing your strengths relevant to this position, resume, and contact information for three professional references. Please ensure your application includes a) your major area of study, b) current GPA, and c) your expected date of graduation.



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