



Idaho State Board of Pharmacy

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Boise, Idaho 83720-0067

February 24, 2011

Elizabeth Bakken, R.Ph.
P.O. Box 1385
Pullman, WA 99163

Dear Ms Bakken,

The following documents will be provided to the Idaho State Board of Pharmacy ("Board") for review prior to the March 4, 2011, hearing in your case:

- Customer complaint (**attached**)
- Administrative Complaint (previously provided to you by mail)
- Answer (submitted by you to the Board) **Redact**
- Notice of Hearing (previously provided to you by mail)
- Wal-Mart patient counseling policy and procedure (**attached**)
- Motion to Consolidate Proceedings (previously provided to you by mail)
- Investigative Report (**attached**)

Other documents and information may be provided to the Board at the hearing by you or the Deputy Attorney General responsible for prosecuting your case before the Board. If you have any questions regarding the above-referenced documents or the submission of additional information to the Board please contact Mark Johnston, Executive Director, at 334-2356 or Andy Snook, Deputy Attorney General, at 334-4550.

Sincerely,

Mark Johnston
Executive Director

Enclosures

1. Wal Mart Memo 8/31/2006 on "don will call Bag System Usage"
2. Complaint Report 1/22/2011 Jan Atkinson

Executive Director: Mark Johnston, R.Ph.

Bol sent to
Beth
2/24/2011

Beth will
withdraw
replac

too strong of
a statement by
Beth
① Dave typed
② Wal Mart
red
CYA -
email

Beth
[Dave should call
Snook & (Gina)
first thing Monday
- statement to be reviewed
- will bring other
letters for Board